ABOUT THE ORGANIZATION
MyHealthDirect (MHD) is the leading provider of digital care coordination solutions, partnering with healthcare organizations to improve the patient experience, clinical outcomes and financial results through online scheduling and referral coordination. With a data-driven platform and consultative services, MHD brings payers and providers together, strengthening relations, closing gaps in care and providing insight into patient flow across networks—reducing no-shows and lead times, outmigration, use of services and readmissions. In doing so, MHD enables healthcare organizations to improve costs, outcomes, satisfaction and quality scores and, ultimately, the bottom line. MyHealthDirect is growing rapidly and seeking exceptional people to help us exceed our customers' expectations and to continue our growth.

SUMMARY OF POSITION:
MyHealthDirect is seeking a talented and energetic professional to broaden the talent and capacity of our product team. This role provides discipline and focus for the development team to execute on the product strategy. This position is based in Nashville, TN.

PRIMARY DUTIES & RESPONSIBILITIES:
- Define, analyze and refine product requirements, and communicate those requirements to the development team
- Work with key stakeholders and development team to deliver business requirements via artifacts such as epics, features, stories, acceptance criteria, wireframe diagrams, interaction diagrams, mockups/demos,etc.
- Participate in agile ceremonies including Sprint Planning, Backlog Grooming, Sprint Demonstrations and Retrospectives
- Engage the development teams on agile values, principles andpractices
- Maintain product backlog and life cycle of features to ensure high quality productdeliverables; assist with risk, change and dependency management
- Develop a deep understanding of the product and be the subject matter expert
- Support the product team in the management and transparency of the Product Backlog.
- Facilitate discussions between various groups including customers to elicit feedback on current and future product features
- Key performance indicators: Product Backlog Quality; Support provided to Product team

PREFERRED SKILLS/QUALIFICATIONS:
Ideal candidate must be self-motivated with a proven track record building high quality, scalable web applications and APIs. Candidates must be creative, organized and analytical as well as adept at working in a team environment.

- Ability to facilitate meetings and requirements definition and be a liaison between internal/external customers, developers andstakeholders
- Detail oriented with ability to critically evaluate information gathered from multiple sources, reconcile conflicts, decompose high-level information into details, abstract up from low- level information to a more general understanding, distinguish presented user requests from the underlying true needs, and distinguish solution ideas fromrequirements.

- Ability to work with the vast array of information gathered during requirements analysis and to exercise flexibility with changing business priorities; represent requirements in graphical forms that clarify written requirements.
- Appreciation and understanding of market and technology trends that affect the company
- Powerful written & verbal communication skills with the ability to inspire internal teams and customers
- At least 1- 3 years of experience within an Agile development process (preferably Scrum)

COMPENSATION AND BENEFITS
MyHealthDirect offers a competitive salary and benefits package that is commensurate with experience.

TO APPLY
Interested candidates should submit a resume, cover letter, and salary expectations to: careers@myhealthdirect.com.

This job description is not intended to be complete or limiting. The role will require a proactive and flexible approach to manage tasks. MyHealthDirect is an equal opportunity employer.