

ABOUT THE ORGANIZATION

MyHealthDirect (MHD) was founded in 2006 with a mission to transform healthcare delivery through cloud-based appointment scheduling solutions. MyHealthDirect focuses on making it easy for people to schedule healthcare appointments across digital channels to the right provider at the right time. Each solution is configured to complement existing workflows, integrate with PMS/EMR/HIS applications and enhance our partner's brand, provider and patient experience. MyHealthDirect solutions collect available appointments from providers and allow providers to configure business rules that allow the right access, *not open access*, to those appointments across the desired booking sources. The objective: make action easy at every patient encounter.

SUMMARY OF POSITION:

MyHealthDirect is experiencing significant growth and is seeking a leader for our Quality Assurance department. The QA Manager is responsible for the management of QA analysts and engineers across the MyHealthDirect product suite. This position is based in Nashville, TN.

RESPONSIBILITIES:

- Drives the design, planning, execution, monitoring and improving testing processes
- Defines and governs testing standards and QA tasks
- Establishes goals and objectives for testing cycles
- Defines and maintains test system configurations and test data
- Produces reports and documentation for all testing efforts, results and activities
- Identifies and implements a sustainable test automation framework
- Continuously evaluates testing strategy and approach to identify areas of improvement (e.g. test automation, regression targets, communication improvements, process improvements, etc)

PREFERRED SKILLS/EXPERIENCE:

Ideal candidate must be self-motivated with a proven track record leading technology organizations. Candidates must be creative, organized and analytical as well as adept at working in a team environment.

- Significant experience in managing and leading co-located and offshore QA/Testing team
- 10+ years of hands-on, manual software testing experience with focus on web application testing
- 10+ years of test plan/case creation experience
- Working knowledge of web based automation frameworks
- Understanding of source control management and build processes
- Proven experience assessing and implementing QA methodologies and best practices
- Experience working with a variety of development methodologies including Agile/Scrum/Kanban/Lean
- Excellent communication and interpersonal skills; ability to build strong/collaborative partnerships across functional lines
- Experience with Microsoft SQL Server (or equivalent)
- Experience working with the following:
 - VSTS/TFS for Sprint board, test plan/case management, execution, git repo and CI build
 - Web/API applications hosted in Microsoft Azure
 - API testing

COMPENSATION AND BENEFITS

MyHealthDirect offers a competitive salary and benefits package that is commensurate with experience. Relocation assistance available as needed.

TO APPLY

Interested candidates should submit a resume, cover letter, and salary expectations to:
careers@myhealthdirect.com

MyHealthDirect is an equal opportunity employer.